BETH COOPER

Mourneview Street, Portadown, BT623AW 078 7286 3057 bethcooper20029@gmail.com

PROFILE

I am a hardworking, motivated and enthusiastic person and I always strive to achieve the highest standard in any given task. I am accustomed to working in a challenging and fast-paced environment, particularly when dealing with multiple projects and priorities at the same time. My proficiency in effective communication, time management, collaborative teamwork, and attention to detail has allowed me to make a significant impact on my previous roles. I am eager to contribute my skills and expertise to a career in design.

EXPERIENCE

Sep 2023- Present

Domiciliary Care Worker • SHSCT • Portadown My responsibilities are centred around providing care and support to individuals in their own homes which has enabled me to develop a high level of empathy to ensure positive outcomes. I have also refined a range of essential skills such as effective communication, problem-solving, time management, and adaptability. These skills are crucial for providing the best possible care and support to individuals in their homes.

Sep 2019- Sep 2023

Retail Assistant · VIVO · Portadown

My role in VIVO provided the opportunity to work as an effective team member while achieving challenging targets. Frequently dealing with difficult customers and striving to achieve satisfactory outcomes. I consistently demonstrated a high level of accuracy and attention to detail when dealing with cash.

Sep 2021- Jan 2022

Bar Tender / Floor Staff · Limelight · Belfast

I played a crucial role in ensuring an exceptional customer experience and maintaining a vibrant atmosphere. This role resulted in a high level of communication, multitasking, conflict resolution and adaptability.

Sep 2019- June 2020

Dance Teacher Assistant · Portadown Dance College · Portadown

I worked with a variety of age groups. I confidently controlled a challenging environment to ensure that the learners achieved maximum benefit from every class. This job improved my skills to work in stressful situations and communication.

Jan 2019- Jul 2019

Counter Assistant - Yum Yum Chinese - Portadown

This role included the necessity to multitask in a busy environment. which included customers, the kitchen, delivery drivers, telephone orders.

Nov 2018– Jan 2019 (Christmas Temp) Retail Assistant • DV8 • Portadown

As I was employed as part of the Christmas staff in DV8, I was immediately challenged with a quick, busy environment, which improved my abilities of being faced with a busy store. I also obtained skills such as customer service, working in the stock rooms and team work.

Aug 2017- Jul 2018

Children's Entertainer • Friendly Faces • Lurgan At Friendly Faces, my main responsibilities involved child supervision and social communication between parents and the children.

EDUCATION

Ulster University Belfast

Sep 2022 - Present

BDes (Hons) - Interaction Design

Modules undertaken - Interaction Design Fundamentals, Introduction to Communication Design, Exploring Identity and Image and Data Visualisation.

Sep 2021 - May 2022 BDes Art & Design FYSD FT - 2:1

Portadown College

Sep 2019 - Jun 2021

A-Levels - Art B, ICT C,

Sep 2017 - Jun 2019

10 GCSE's

2 As 5 Bs 2 C*s 1 C Including English, Maths, Art, Buisness Communication Systems and French.



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ADDITIONAL INFORMATION

During my leisure hours, I enthusiastically devote my time to enriching my skills and passions. One of my primary commitments is attending Portadown Dance College, where I take lessons in ballet, tap, and modern dance styles. This pursuit allows me to not only express my creativity but also foster discipline, grace, and physical fitness.

Furthermore, in January of 2020, I had the privilege of embarking on a valuable learning experience by engaging in a three-day work placement with MCA Architecture LTD. This opportunity provided me with invaluable insights into the field of architecture, allowing me to gain hands-on experience and a deeper understanding of the intricacies of this profession. It was a pivotal moment in my journey of personal and professional development, and I remain grateful for the chance to have contributed and learned from such a dynamic

KEY SKILLS AND CHARACTERISTICS

Throughout my acedemic journey, part time work and life experiences, I have developed key skills that are related to a career in

Excellent communication skills.
Highly organised
Skilled problem solver
Team player with exceptional leadership abilities
Excellent customer service
Creative and artistic
Attention to detail
Figma
Photoshop
Illustrator
InDesign
Basic HTML & CSS

PORTFOLIO LINKEDIN HANDSHAKE

www.beth-cooper.com https://bit.ly/497oU8E https://bit.ly/3s7frO2